



**Madison Industrial
Equipment**

Memo

September 1, 2008

To: All MIEI Customers

Re: After-Hours Service Availability - 24/7

We have a dedicated after-hours telephone number that is on-call 24/7. This phone is manned on a rotating basis by MIEI personnel who will do their utmost to get you back up and running as quickly as possible. When you need to get our products outside of our regular business hours, (M-F, 8-5) please call:

Madison Industrial After-Hours Hotline: # 416-951-5084

If you require after-hours service, please call the above number with your requirement. In most cases, a determination will be able to be made if the product is expected to be in stock, however if the product is not in stock, the late-opening charge will still apply.

Our after hours service charges as follows:

- **Weeknights before Midnight: \$ 75.00**
- **Weeknights after Midnight: \$ 100.00**
- **Weekends (Fri.-Sun) & Holidays: \$ 100.00**
- **Waiting Time For Special Transportation past 1hr @ \$75/hr.**

If you have any questions about our after-hours service or any other MIEI product or service, please don't hesitate to contact us!

Thank you!

Madison Industrial Equipment Inc.

7855 Tranmere Drive, Mississauga, ON L5S 1V5

Telephone: (905) 612-9977 Fax: (905) 612-9451 ▲ Toll Free - Phone: 1-866-552-6028 Fax: 1-888-249-6997

